Community Health and Support Agencies
Reference Sheet

Helpful Hotlines

- Centers for Disease Control and Prevention — National Aids Hotline
  - English service (7 days/week, 24 hours/day): 800-342-2437
  - Spanish service (7 days/week, 8 - 2 a.m. ET): 800-232-4636
  - TTY service for the deaf (Monday - Friday, 10 a.m. - 10 p.m. ET): 888-232-6348
- Centers for Disease Control Information: 800-342-2437
- Nightline and National Aids Hotline, 24/7: 800-628-9240
- Centers for Disease Control and Prevention — National STD Hotline (Monday - Friday, 9 a.m. - 6 p.m. ET): 800-227-8922
- American Sexual Health Association, www.ashastd.org
- Gay & Lesbian National Hotline: 800-843-4564
- National Clearing House (Alcohol/Drug Information): 800-729-6686
- National Criminal Justice Reference Service (Monday - Friday, 10 a.m. - 6 p.m.): 800-851-3420
- National Herpes Hotline (Monday - Friday, 9 a.m. - 6 p.m. ET, 919-361-8488
  - 5 - 7 p.m. chat room
  - 9 a.m. - 5 p.m., 202-544-3064
  - Rape, Abuse, & Incest National Network (RAINN) (24 hours): 800-656-4673

Community Health and Support Services

- AIDS Information:
  - Confidential testing: 800-456-2323
  - Springfield Area AIDS Task Force, Sangamon County Health: 217-535-3100
    - For general information about AIDS: 800-243-2437, TDD/TTY 800-782-0423
- Spanish: 800-232-4636
- National: 800-342-2437

- Family Planning Clinics & Pregnancy Testing:
  - Pregnancy Resource Center, 1440 West Walnut, Suite A-3, Jacksonville, 217-245-9340. All services are free.
  - Morgan County Health Department, 345 West State Street, Jacksonville, 217-245-5111
    - Family Planning Clinic every Wednesday morning. Service fees are priced on a sliding scale. Appointments must be made in advance. Pregnancy testing available Monday - Friday.
  - Springfield Health Center — Planned Parenthood, 601 North Bruns Lane, Springfield, 217-546-1060
    - Appointments must be made in advance. Fees are priced on a sliding scale.

- Hospital:
  - Passavant Area Hospital, 1600 West Walnut, Jacksonville, IL, 217-245-9541, TDD 217-245-9541 extension 3074
    - Outpatient services available. You may see a physician 24 hours a day.

- Emergency: 911

- Mental Health Services:
  - Crisis Center Foundation, 325 9th Avenue, Jacksonville, 217-243-4357
  - Morgan County Health Department, 345 West State Street, Jacksonville, 217-245-5111
  - Park Place Center, 201 East Morgan, Jacksonville, 217-245-1655
  - Suicide Prevention & Crisis Intervention, 217-525-1789
  - Wells Center, 1300 South Lincoln Avenue, Jacksonville, 217-243-1871, TDD 217-243-0470

- Domestic Violence:
  - Crisis Center Foundation, 325 West 9th Avenue, Jacksonville, 217-243-4357

- Sexual Assault Services:
  - Prairie Center Against Sexual Assault
    - 2001 West Lafayette Avenue, Jacksonville, 217-243-7330
- 3 West Old State Capitol Plaza, Springfield, 217-744-2560
- Hotline: 217-753-8081

- Sexually Transmitted Disease Testing:
  - Morgan County Health Department, 345 West State Street, Jacksonville, 217-245-5111
  - Springfield Health Department, 2833 South Grand Avenue East, Springfield, 217-535-3100